

FAQ for Reopening

Q: When will MPS reopen?

A: MPS will reopen when it is safer for our community again. The Reopening Committee doesn't want to contract or circulate the virus so MPS will follow CDC and State guidelines until we feel that we can operate without putting our community at risk.

Q: When will Peer Respite be available?

A: As previously stated, when it is safer for our community to be together in person. Monadnock Peer Respite made the difficult decision to temporarily close our peer respite program because we didn't want to spread the virus, so until we are able to open our center to our community, we will be taking as many precautions as possible, including suspending our respite until it is safer to do so.

Q: When will the van be running again?

A: Transportation will be one of the last piece of our programming to resume. Due to the close quarters of our van, the Reopening Committee didn't feel that it is safe to provide transportation. At this time, members have to find their own ways to MPS.

Q: Is MPS fully open to meet in person like it was before?

A: At this time, MPS is only open for select groups: Women's Group, Depression/Bipolar Support, and Trauma Survivors. Each group will be happening outdoors, so the house will be closed other than bathroom use. Feel free to bring bug spray! No one except staff are allowed inside yet beyond the bathroom during groups. Our computers, phones, showers, and laundry machines are not open for the community yet. Use of the kitchen is also not available at this time, nor will we be providing food. MPS is still fully open

online and via Zoom. We still offer one-on-one support via phone throughout the day and the Warm Line operates 4:00 PM to 9:00 PM 365 days a year.

Q: Who is on the Reopening Committee?

A: The Reopening Committee is made up of 1 board member, 2 members, and 2 staff members. They have done extensive research into reopening MPS following CDC guidelines and guidelines from NH DHHS, as well as other independent research.

Q: What groups are happening in person at MPS?

A: (Page 12).

Q: What about online groups?

A: Each group will still be happening online at the same time as the in-person groups so that people who don't feel comfortable coming to MPS for in-person groups can still get the support they need. In addition, the rest of our groups will still be offered online via Zoom (see page 15 for the calendar).

Q: What does the waiver mean?

A: By signing the waiver, it means that you won't find MPS responsible if you get sick. It also states that you must follow MPS's procedures while on property or you will be asked to leave. Our procedures are non-negotiable for everyone's safety. If you refuse to sign the waiver, you cannot be on the property.

Q: When can I come inside?

A: Currently, MPS is only open for members and participants to use the restroom during groups.

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Cont.

Q: What do I have to do to attend a group?

A: First, please sign up for the group ahead of time. We want to see you! At this time, you cannot come to a group unless you sign up for the group in advance. Parking is not allowed on the property so please park nearby. Upon arriving at MPS, please be on time, wear a mask, and maintain six feet distance from staff and other members. Wearing a mask properly (covering both nose and mouth) at all times on MPS property is a non-negotiable part of our procedures that must be followed until further notice. You can wear your own mask or MPS staff will give you a mask you can wear on property. Your temperature will be taken by a staff member multiple times to get a reading due to the way the thermometer works. You must sign the waiver using a clean pen that we provide. You will also need to sign a document saying that you will follow MPS procedures each time you are on property. After, you will be asked to make your way up the driveway to where the group will take place under the shade of our lovely trees. We ask that you bring your own tissues so as to reduce any possible exposure. Bottled water is provided. On breaks, you will be given the option to use the bathroom if needed and you will be asked to sanitize it after use. A staff member will be required to sanitize it after you to be thorough. If you smoke cigarettes/vape, you will be asked to smoke off property. When group concludes, everyone except staff will need to leave so that staff can sanitize chairs and put away supplies.

Q: What happens if there is bad weather or not enough people come?

A: If there is bad weather or if not enough people sign up, the group will be canceled at least 2 hours before the group. Groups will not be held indoors if it rains.

Q: How do I sign up to go to a group at MPS?

A: Please call MPS during our regular hours (see page 3 for hours) and let a staff person know what group you want to sign up for. Please give us your phone number, even if you think we have it, so we can call you in the event that the group is canceled. You can also send us an email through the website to sign up for a group. Please be sure to leave an email or a phone number when you sign up via email so we can contact you in the event that the group is canceled.